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Introduction

The purpose of this document is to guide users through the process of installing the hardware that has been received from Innerspace. Once complete, users can successfully start a virtual reality training session. This manual is only available in digital form and not in printed form.

The document contains the following sections:

- Health and Safety
- Prerequisites
- Equipment
- Room Preparation
- Installing the Equipment
- Starting the Equipment

Each section contains detailed information on what actions are required by the reader of this document and users of the equipment. A checklist can also be found at the end of each of these sections where relevant. This can be used to check that all the required actions have been taken.

**Note:**

- Innerspace instructs to read the Installation Manual before starting any tasks of the installation.
- This Installation Manual is an Innerspace original installation instruction. Innerspace GmbH holds the copyright of this document. Errors and changes excepted.

Health and Safety

Ensure that the following safety and regulatory guides are reviewed and that all-important safety information is understood before proceeding with the installation.

Before using the product, carefully review Meta safety information and follow all product safety and operating instructions on [Meta Quest 3 Safety Hub](#)

**Notice**

- Innerspace recommends performing the training with a second person (e.g.: trainer or observer)
- The trainer should always observe the trainee.
- The training area must always be free of objects during a training session.

Limitation of Liability

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Notice

For general liability information in more languages see Appendix – Exclusion of Liability

Prerequisites

Ensure that the following prerequisites are met:

- The health and safety guide mentioned in the previous section has been reviewed and understood.
- A suitable room that meets all the Innerspace requirements specified in the Appendix referenced document ([PD-19 VR Simulator Room Requirements - Meta Quest 3](#)) - has been allocated for the setup of the hardware.
- Internet access is available and the network set up complies with the requirements specified in the Appendix referenced document ([PD-8 Configuration requirements - Meta Quest 3](#)).
- The hardware delivery has been received from Innerspace.
- **IT technicians are available** to assist with the tasks that require special attention, for example:
 - Setting up the hardware
 - Connecting the Innerspace Laptop to the Internet

Checklist:

Task	Task Complete?
A suitable room has been allocated for the setup of the hardware.	
Internet access available and network set-up complies with the network requirements specified in the Appendix referenced document (PD-8 Configuration requirements - Meta Quest 3)	
Hardware delivery received from Innerspace.	
Technicians are available if required.	

Equipment

Receiving the Equipment

The delivery of the equipment will be categorized as follows:

	Package Box that is received from the courier.
	Box Contents Items and accessories that are found in the box.

Checking the Package and Box Content

	Notice All equipment components have been tested before being sent for delivery. Therefore, the packaging will have been opened and re-sealed. There is no reason to be concerned if it appears that one or more of the items are not sealed correctly.
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Use the following checklist to confirm that all items have been received.

	Notice The standard delivery from Innerspace will contain the content according to checklist below. Please crosscheck with the order that has been placed to ensure everything has been delivered according to the order. If any components are missing, contact Innerspace support to discuss further.
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Checklist

Content	Quantity	Received?
Meta Quest 3 with head strap including 2 controllers	1	
VR Laptop including power supply	1	
VR Streaming Router (PrismXR Puppis S1)	1	
Charging dock for VR headset and controllers	1	
Battery charging dock including USB-C charging cable	1	
Batteries	2	
VR headset backup (Meta Quest 3 including 2 controllers)	1	

Review of the Manuals

Ensure that the manuals of the equipment contained in the packages have been read and understood before proceeding. The manuals can be found online see references [1] [2] [3].

Checklist

Step	Task	Task Complete?
Receiving the Equipment	Checked that all packages have been received.	
Checking the Packages and the Box Content	Checked that all items are present.	
Review of the Manuals	Read package-specific product manuals.	

Room Preparation

For the installation of the equipment, the furniture (specified in the Appendix referenced document [PD-19 VR Simulator Room Requirements - Meta Quest 3](#)) needs to be installed in the chosen room and placed in an appropriate position.

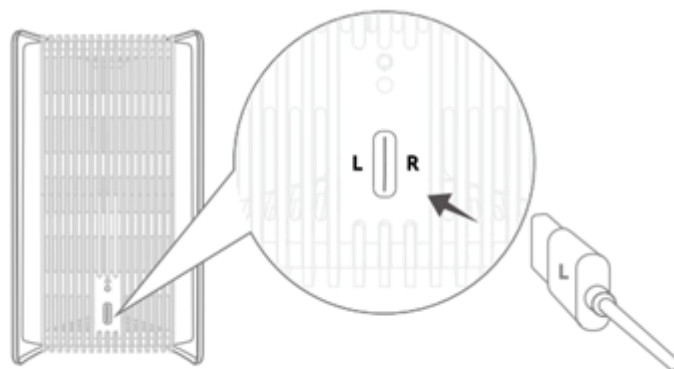
Checklist

Step	Task	Task Complete?
Required furniture installation and placement	The required furniture is installed and placed in an appropriate position in the room.	

Installing the Equipment

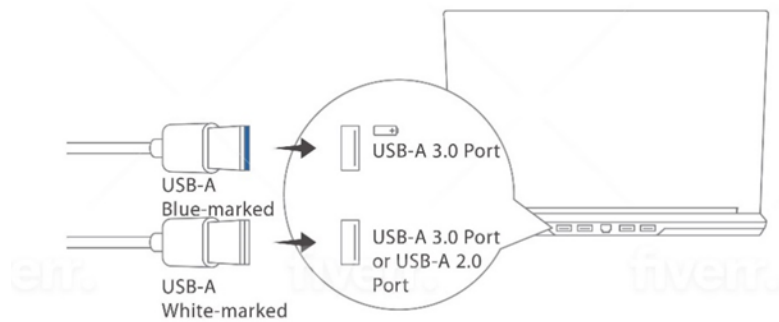
Preparing the Equipment

- Open the delivery box containing the laptop, take it out, and connect it with the provided power supply to a power plug.
- Open the laptop and press the power button.
- Take the VR streaming router and connect the USB-C cable to the router (ensure proper alignment of L & R as indicated on the VR streaming router and the cable)



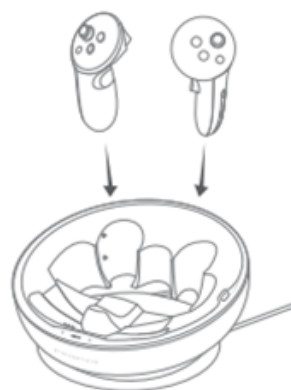
VR streaming router USB-C Slot

- Plug the two USB connectors into the laptop: The USB 3.0 connector (indicated by blue) should be connected to the USB 3.0 port on the laptop.



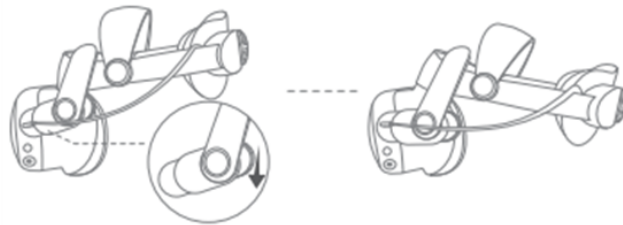
VR streaming router connection to laptop

- Remove the battery charging dock from its box and connect it to the USB-C port on the laptop using the provided USB-C cable.
- Place the two batteries onto the charging dock.
- Take the charging dock from the box and connect it with the provided power supply cable to a power plug.
- Place the strap holder in the slot of the lower back part of the charging dock.
- Take out the two controllers and place them on the controller slots of the charging dock. A beeping sound will confirm a successful connection and indicate that the controllers are ready to be charged.



How to place the controllers in charging dock

- Take the headset and unfold the head strap: Rotate the two arms of the Quest 3 downwards until they reach the bottom.



How to adjust the arms of the Quest 3 headstrap

- Place the headset on the charging dock. If the strap is positioned high above the strap holder, you need to manually press down the strap to ensure it is correctly placed on the strap holder.



How to place the headset on the charging dock

**Note for the charging dock:**

LEDs indicate if the controllers and headset are charging or are fully charged:

- Orange: Charging
- Green: Fully Charged

Backup VR headset

You've received a VR headset backup as well, that is to be treated as backup equipment which can be used in the event of any problems with the primary headset.

Safely store the backup VR headset in the equipment storage locker as specified in the room preparation section above. **There is no need to set up these items at this stage. The setup will be done with support of Innerspace in case of damage to the main VR headset.**

Checklist

Step	Task	Task Complete?
Setting up the laptop	Laptop placed on the desk	
	Laptop power supply connected	
	Power on Laptop	
Setting up the VR streaming router	VR streaming router connected in the described way with delivered USB cable to the laptop	
Setting up the VR headset & accessories	Battery charging dock placed on the table and connected to the Laptop with the USB C cable	
	Batteries placed on the battery charging dock	
	Charging dock placed on the table and connected to power supply	
	Controllers placed on the charging dock and charging dock indicating orange or green light on left and right LEDs.	
	Headset placed on the charging dock and middle LED indicating in orange or green that it is charging.	
Backup VR headset	Backup VR headset placed into storage	

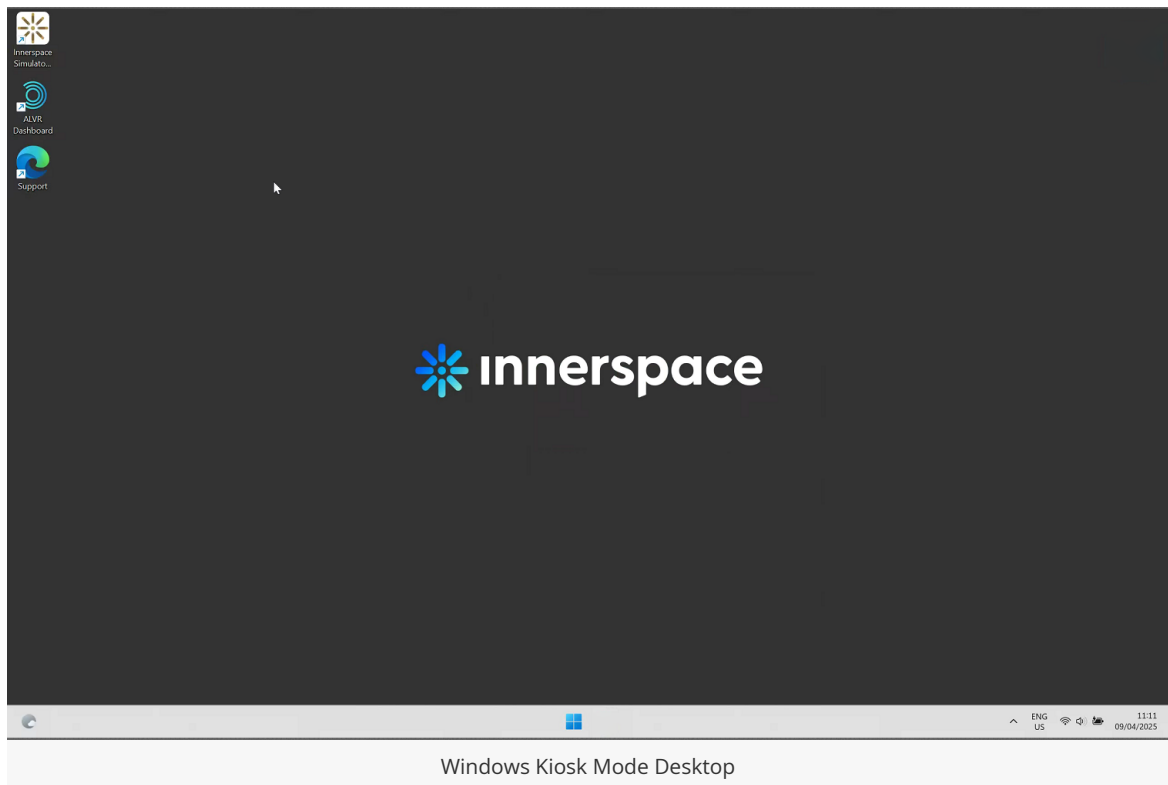
Starting the Equipment

Follow the steps below to correctly start all the equipment for the first time.

Starting the Workstation

- Open the laptop and press the power button (it will auto-login).

The laptop is configured using Kiosk mode. This provides the user with access to a restricted Windows desktop experience that only contains the applications that are required for the virtual reality training experience. On the Laptop, you will be presented with the Windows Kiosk desktop.



- Connect the laptop to the defined Wi-Fi network and ensure with your IT technicians that the network firewall configurations are allowing communication through the defined ports and endpoints as specified in the Appendix referenced document ([PD-8 Configuration requirements - Meta Quest 3](#)).

- Check the streaming router lights if everything is working properly: (This can take several minutes until it reaches the desired state)
 - Top light: Off
 - Middle light: Blue
 - Bottom light: Yellow

If the lights do not match this pattern, refer to the troubleshooting on the support page [Troubleshooting - Innerspace Support](#).

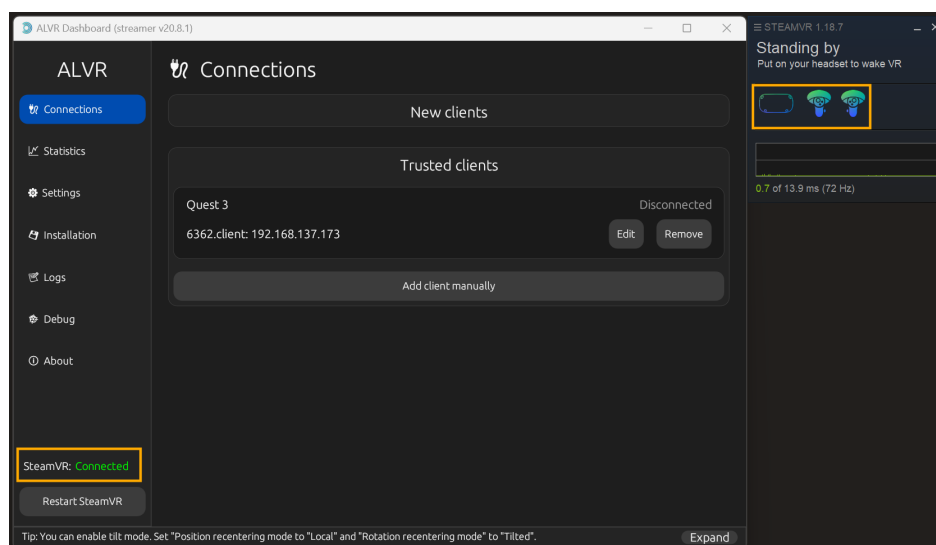
**Note:**

The Middle light indicates if internet is available. In case the middle light is red the solution still works. Nevertheless, in that case refer to the troubleshooting on the support page: [Troubleshooting - Innerspace Support](#).

Starting the Streaming Software

The next step is to start the software on the laptop

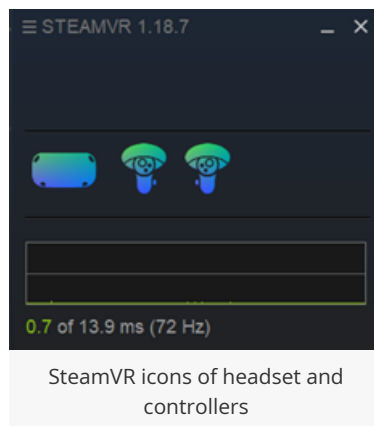
- Open ALVR on the desktop of the laptop, which will automatically launch SteamVR. Check if the streaming solution connection is working by:
 - In SteamVR, the headset icon is displayed just with borders and the controller icons will be blinking.
 - On the ALVR application in the left bottom corner it is written SteamVR: Connected



ALVR screen if step is successful

Set Up the VR Headset

- Place one battery from the charging dock to the slot on the back of the headset.
- Put on the headset and grab the controllers.
On the rear part of the headset, there is a wheel to adjust the fit of the headset to your head.
- In the headset view, you will be prompted to enter a PIN. Enter the PIN: 0000
- Follow the instructions to redraw your boundaries.
 - a. Look around the room in all directions.
 - b. Continue following the prompt.
 - c. You may drag the boundaries with your controller to adjust them, though it is not necessary as the room was scanned, and objects are usually detected with their boundaries.
 - d. If prompted to upload the points to the cloud, press **No**.
- To check if the connection is working, you should now be in a mountain environment and see you're the controllers in your hands moving according to your arm movements.
- To double-check, verify that on the laptop by checking if SteamVR icons are filled and steadily lit.



Complete Set-up

- Place the 2 controllers back into the charging dock.
- Put off the headset and place it back on the charging dock.

Checklist

Step	Task	Task Completed
Starting the Laptop	Laptop is switched on and the desktop is displayed on the laptop display.	
Starting the streaming software application	Start ALVR application and ensure that SteamVR is automatically opened.	
	Check that streaming solution connection is working	
Configuring the virtual reality hardware	Place the battery and put on the headset	
	Enter PIN: 0000	
	Boundaries set-up completed	
	Check on headset and laptop if the streaming connection is working	

Appendix

Innerspace Support

If the recommended actions above, do not resolve your problems please contact Innerspace support to discuss further. You can check our standard availability hours in our [General Terms and Conditions](#).

Phone	+43 (0)660 140 0971
Email	support@innerspace.eu
Knowledge Base	Innerspace Support
Address	Innerspace GmbH Helga-Krismer-Platz 1 6020 Innsbruck

Document References

Document name
PD-19 VR Simulator Room Requirements - Meta Quest 3
PD-8 Configuration requirements - Meta Quest 3

External References

[1]	Meta Quest, "Quest 3 Safety Hub: Manual & Guides," [Online]. Available: Meta Quest 3 Safety Hub: Manual and guides Meta Meta Store
[2]	PrismXR Puppis S1, "User Manual," 2023 Rev 1.1. [Online]. Available: 2023.10.25 - P1411 Puppis S1 User Manual V1.1.cdr (shopify.com)
[3]	Lenovo Legion Slim 5 "User Guide" [Online] Available: User Guide (lenovo.com)

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Innerspacen vastuu rajoittuu vahinkoihin, jotka syntyvät itse tuotteeseen. Valmistaja ei vastaa epäsuorasti oletetuista ominaisuuksista ja velvollisuuksista, erityisesti koskien yleistä käytettävyyttä ja sopivuutta tiettyyn tarkoitukseen. Vahingonkorvauksen määrä rajoittuu ostajan maksaman tavaran arvoon. Kaikki muut vahingonkorvaukset, erityisesti menetetyistä ansioista, seurausvahingoista jne. ovat poissuljetut, paitsi jos niiden syynä on törkeä laiminlyönti. Todistusvelvollisuus kohdistuu asiakkaaseen. Tuotevastuun puitteissa Innerspace vastaa ainoastaan henkivahingoista ja itse kuluttajan kärsimistä aineellisista vahingoista. Innerspacen vastuu raukeaa, mikäli toimitettuun tavaraan on tehty muutoksia tai jos asennus- tai erityisesti turvaohjeita ei noudatettu, tuotetietoja ei otettu huomioon tai on käytetty muita kuin alkuperäisiä tai Innerspacen suosittelemia osia tai jos laitteita on käytetty tarkoituksen vastaisesti. Jälleenmyyjä tai edelleen luovuttamisen yhteydessä asiakas on velvollinen siirtämään vastuunrajoitukset myöhemmille käyttäjille. Oikeus teknisiin muutoksiin pidätetään. Paino- tai ladontavirheistä ei oteta vastuuta.

POLISH

Odpowiedzialność firmy Innerspace ogranicza się do szkód powstałych na samym przedmiocie – produkcie. Wyraźnie wyklucza się odpowiedzialność z tytułu spodziewanych właściwości i obowiązków, szczególnie w zakresie ogólnej przydatności do użytku i przydatności do określonego celu. Wysokość odszkodowania z tytułu szkody ogranicza się do wartości towaru, zapłaconej przez klienta. Wyklucza się wszelkie inne odszkodowania, w szczególności odszkodowanie za utracony zysk, szkody następne itp. o ile nie stwierdzono wyraźnego zawinienia. Obowiązek dowodowy spoczywa na kliencie. W ramach rękojmi za produkt firma Innerspace odpowiada wyłącznie za szkody osobowe i rzeczowe poniesione przez użytkownika. Zmiany dokonane na przedmiocie dostawy, postępowanie niezgodne z instrukcją montażu, przede wszystkim niezgodne ze wskazówkami bezpieczeństwa, nieprzestrzeganie informacji o produkcie, stosowanie nieoryginalnych części zamiennych albo części nie zalecanych przez firmę Innerspace lub użytkowanie niezgodne z przeznaczeniem, zwalniają firmę Innerspace z odpowiedzialności. Klient zobowiązuje się do przeniesienia ograniczenia odpowiedzialności na kolejnego klienta w przypadku odsprzedaży lub przekazania produktu. Zastrzega się możliwość zmian technicznych. Nie ponosimy odpowiedzialności za błędy powstałe w druku lub podczas składu.

PORTUGUESE

A garantia da Innerspace limita-se a danos resultantes diretamente do produto. Fica expressamente excluída qualquer responsabilidade por funções e deveres implícitos, especialmente no que se refere à sua utilização generalizada ou adequação a fins específicos. O valor máximo para indemnização por danos fica limitado ao valor do produto danificado. Ficam excluídas quaisquer outras indemnizações, em especial indemnizações por perda de lucros, danos indiretos, etc., salvo em caso de negligência grosseira. O dever de prova recai sobre o cliente. No que se refere à responsabilidade pelo produto, a Innerspace só é responsável por danos pessoais e materiais referentes ao utilizador. Quaisquer alterações no produto original, o não cumprimento das instruções de montagem e, em especial, das instruções de segurança, a não observância das informações do produto, o uso de peças não originais ou recomendadas pela Innerspace, bem como uma utilização inadequada exoneram a Innerspace de qualquer responsabilidade. Em caso de venda ou cedência do produto a terceiros, o cliente fica obrigado a transmitir a presente garantia limitada. Reservado o direito a alterações técnicas. Não nos responsabilizamos por erros tipográficos ou de impressão.

SLOVAK

Záruka spoločnosti Innerspace sa obmedzuje na škody, ktoré vznikajú zo samotného predmetu produktu. Záruka na implicitne brané vlastnosti a povinnosti, zvlášť tých, ktoré sa týkajú všeobecnej použiteľnosti a spôsobilosti na určitý cieľ je výslovne vylúčená. Výška náhrady škody je obmedzená na výšku hodnoty tovaru, ku ktorej sa zaviazal kupujúci. Každá iná náhrada škody, zvlášť náhrada ušlého zisku, následné škody, je vylúčená, pretože nepodlieha hrubému zavineniu. Dôkazové bremeno spočíva na zákazníkovi. V rámci záruky na výrobky ručí spoločnosť Innerspace iba za osobné škody a také vecné škody, ktoré utrpel spotrebiteľ. Zmeny v predmete dodávky, nedodržanie návodu na montáž a zvlášť bezpečnostných predpisov, neriadenie sa podľa informácií o produkte, používanie neoriginálnych alebo spoločnosťou Innerspace neodporúčaných dielov, alebo použitie, ktoré nie je v súlade s účelom použitia, oslobodzujú spoločnosť Innerspace od záruky. Zákazník sa zaväzuje preniesť obmedzenia záruky v prípade ďalšieho predaja alebo prevodu na neskorších zákazníkov. Vyhradzuje si právo na zmeny. Neručíme za typografiu chyby.

Hungarian/Magyar

A Innerspace kizárólag a terméken magán keletkező károkért vállal felelősséget. A Innerspace semmilyen felelősséget nem vállal a közvetett módon feltételezett terméktulajdonságokért és a termékkel kapcsolatos elvárásokért, kiváltképpen a termék egy bizonyos célra való általános használhatóságára és alkalmasságára nézve. A kártérítés mértéke a vásárló által fi tézendő áruértékre korlátozódik. Egyéb károk megtérítésére vonatkozó igény, ideértve különösen az elmaradt nyereséget, a következményi károkat stb. kizárólag súlyos vétkesség esetén támasztható. A bizonyítási kötelezettség a vásárlót terheli. A Innerspace a termékszavatosság keretén belül kizárólag személyi károkért és a fogyasztók anyagi káraiért tartozik felelősséggel. A szállított termék átalakítása, a szerelési útmutatóban foglaltak, különösen a biztonsági útmutatások be nem tartása, a termékinformációk fi gyalumén kívül hagyása, nem eredeti vagy a Innerspace által ajánlott alkatrészek felhasználása vagy a nem rendeltetés szerű használat esetén a Innerspace mentesül szavatossági kötelezettsége alól. A vásárló vállalja, hogy a termék tovább értékesítése vagy továbbadása esetén a szavatossági korlátozásokat is átruházza a mindenkori vevőkre. A műszaki változtatások joga fenntartva. Nyomdai vagy szedési hibákért nem vállalunk felelősséget.

RUSSIAN

Ответственность

Innerspace ограничивается ущербом, нанесенным продукту. Ответственность за мнимые с войства и обязательства, в особенности касающиеся общей пригодности к использованию и пригодности для определенной цели, категорически исключена. Размер возмещения ущерба ограничивается размером выплаченной покупателем стоимости товара. Любое другое возмещение ущерба, властности, возмещение упущенной прибыли, косвенного ущерба и т.д. исключено, если не имеет место грубая вина. Бремя доказывания лежит на покупателе. В рамках от веста верности за продукт Innerspace отвечает только за телесные повреждения итотматериальный ущерб, который нанесен потребителю. Внесение изменений в предмет поставки, несоблюдение инструкции по монтажу, властности, указаний по технике безопасности, пренебрежение информацией продукте, использование неоригинальных или не рекомендованных Innerspace частей или использование не по назначению освобождают Innerspace от ответственности. В случае перепродажи или передачи другим покупателям покупатель обязуется перенести ограничение ответственности на следующих покупателей. Производитель оставляет за собой право на внесение технических изменений. Ответственность за опечатки или ошибки в наборе исключена.

SLOVENIAN

Garancija podjetja Innerspace je omejena na poškodbe, ki nastanejo na samem izdelku. Izrecno zavračamo odgovornost za implicitno predvidene implicitne lastnosti in obveznosti, predvsem tiste, ki se nanašajo na splošno uporabnost in primernost izdelka za določen namen. Istina odškodnine je omejena na višino kupcu dolžne vrednosti blaga. Vsaka druga odškodnina, zlasti nadomestilo za izgubljen dobiček, za posledično škodo itd. je izključena, razen v primeru povzročitve škode iz malomarnosti. Kupec je dolžan predložiti dokazila o nastali škodi. V okviru garancije za izdelke jamči podjetje Innerspace zgolj za telesne poškodbe in za materialno škodo, ki jo utрпи potrošnik. Podjetje Innerspace ne jamči v primeru: ko je prišlo na dostavljenem izdelku do sprememb, nastalih zaradi neupoštevanja navodil za montažo, še zlasti varnostnih navodil, ter če niso bile upoštewane informacije o izdelku, če niso bili uporabljeni originalni deli, ali so bili uporabljeni deli, ki jih podjetje Innerspace ne priporoča, ali če je bil izdelek uporabljen v namene, ki niso v skladu z namenom uporabe izdelka. Kupec se zavezuje, da bo v primeru preprodaje ali predaje izdelka drugi stranki, le-to opozoril na omejitve pri garanciji izdelka. Pridržujemo si pravico do tehničnih sprememb. Ne jamčimo za tiskarske napake.

CZECH

Ručení firmy Innerspace je omezeno na škody, které vzniknou na předmětu produktu samotném. Ručení za implicitně přijaté vlastnosti a povinnosti, zejména z hlediska obecné způsobilosti k použití a vhodnosti pro určitý účel, je výslovně vyloučena. Výše náhrady škody je omezena na výši hodnoty zboží dlužené kupujícím. Jakákoliv jiná náhrada škody, zejména náhrada ušlého zisku, následných škod atd., je vyloučena, pokud nedošlo k hrubému zavinění. Důkazní povinnost je na straně zákazníka. V rámci ručení za produkt ručí firma Innerspace pouze za škody na zdraví a za takové věcné škody, které utrpí spotřebitel. Změny předmětu dodávky, nedodržení návodu na montáž a zejména bezpečnostních pokynů, nedodržení informací o produktu, použití neoriginálních dílů nebo dílů nedoporučených firmou Innerspace, nebo použití, které není v souladu s účelem, zbavují firmu Innerspace ručení. Zákazník se zavazuje přenést omezení ručení v případě dalšího prodeje nebo předání na pozdější zákazníky. Technické změny vyhrazeny. Nepřebíráme ručení za chyby tisku nebo sazby.

ROMANIAN

Garania produsului Innerspace rămâne limitată numai asupra pagubelor care provin de la obiectele singulare ale produsului. Garania pentru proprietățile acceptate implicit și obligățiile, în special referitoare la întreținerea adecvată pentru un scop stabilit, sunt excluse categoric. Mărimea despăgubirii este limitată la mărimea valorii mărfurilor datorate. Oricare alta despăgubire, în special compensația profitului pierdut, pagubele consecutive, etc., sunt excluse, numai dacă nu există o vină mare. Clientul are obligația dovezii (de a aduce argumente de învinuire). În cadrul garanției produsului, Innerspace garantează numai pentru pagube personale sau pentru pagubele lucrurilor pe care un consumator le îndură. Modificarea obiectelor livrate, nerespectarea instrucțiunilor de montaj și în special nerespectarea indiciașilor de siguranță, ne respecta informașelor produsului, folosirea de piese neoriginale sau nerecomandate de Innerspace, precum și folosirea cu destinașie străină, scutește pe Innerspace de garanție. În cazul vânzării mai departe sau a predării, clientul se obligă să transmită viitorilor clienți limitarea garanției. Innerspace își păstrează dreptul la modificări. Nu este responsabil pentru greșeli de tipar sau greșeli de ortografie.

JAPANESE

損傷時、Innerspace は製品本体に係る損傷以外には責任を負いません。暗黙的に想定される特性や義務、とりわけ、特定目的の一般的な有用性や適合性に係る責任は、明示的に除外されています。請求金額は、顧客が支払う製品価額を上限とします。その他の請求、特に喪失利益にかかる補償や派生的損害賠償は、重過失の場合を除き、除外されています。立証責任は顧客側にあります。製品責任の枠組みの中で、Innerspace は、顧客個人のケガおよび顧客が被る重大な損害にのみ責任を負います。納品された物品に係る変更、とりわけ、安全上の指示等の組立説明事項の不順守、製品情報の不履行、非正規部品またはInnerspace が推奨しない部品の使用、本来とは異なる目的での使用については、Innerspace は一切の責任を免除されます。製品の再販売または移転にあたっては、顧客は責任制限を移行の顧客に承継させることを約束します。技術的変更が適用される場合があります。誤字については、Innerspace は責任を負いません。

KOREAN

손상이 발생한 경우, Innerspace는 제품 자체의 손상에 대해서만 책임을 집니다. 암묵적으로 가정된 특성 및 의무, 특히 일반적인 사용성과 특정 목적에 대한 적합성과 관련된 모든 책임은 명시적으로 배제됩니다. 모든 청구 금액은 해당 고객이 지불한 제품값으로 제한됩니다. 기타 모든 청구, 특히 이익 손실, 결과적 손해 등에 대한 보상은 중대한 과실의 경우를 제외하고 배제됩니다. 입증 책임은 해당 고객에게 있습니다. 제품 책임의 틀 안에서, Innerspace는 소비자가 입은 개인 상해 및 물질적 손해에 대해서만 책임을 집니다. 배송된 제품을 개조하거나, 조립 지침, 특히 안전 지침을 준수하지 않거나, 제품 정보를 준수하지 않거나, 정품이 아닌 부품 또는 Innerspace가 권장하지 않는 부품을 사용하거나, 의도하지 않은 목적으로 사용하는 경우 Innerspace는 모든 책임에서 면제됩니다. 재판매 또는 양도하는 경우, 고객은 책임 제한을 후속 고객에게 승계할 것을 약속합니다. 위의 사항에 대해 기술적인 수정이 있을 수 있습니다. 인쇄상의 오류에 대해서는 책임지지 않습니다.